

## GRI content index

Statement of use Costs Group pic has reported the information cited in this GRI content index for the period 2024 with reference to the GRI Standards.

GRI 1 Foundation 2021

GRI 1 used	GRI 1: Foundation 2021		
GRI STANDARD	DISCLOSURE	LOCATION (Annual Report 2024)	LOCATION (Sustainability Report 2024)
GRI 2: General Disclosures 2021	2-1 Organizational details	Cover Page, P4	Cover Page
	A Prable hall ded habe	DIE 15 DAG	m.
	2-2 Entities included in the organization's sustainability reporting 2-3 Reporting period, frequency and contact point	P15-16, P40 P3. P207	P6 P3
	2-4 Restatements of information	P4, P14, P39, P58, P90, P92, P97, P98, P107, P108, P131, P137	P14
	2-5 External assurance 2-6 Activities, value chain and other business	P199-200, P15, P66, P77 P4, P14, P27-20, P31-34, P35-38	P81 P4
	relationships 2-7 Employees 2-8 Workers who are not employees	P4, P23-26, P45, P86-87, P99, P142 P15-16, P44-46	P54, P58-59 P78
	2-9 Governance structure and composition 2-10 Nomination and selection of the highest	P67-72 P83-85, P44-46	P73 N/A
	governance body 2-11 Chair of the highest governance body	P67, P68, P73	P73
	2-12 Role of the highest governance body in overseeing the management of impacts	P74, P44-46, P66	P73
	2-13 Deleaation of responsibility for managing impacts 2-14 Role of the highest governance body in sustainability reporting	P44-46, P50, P67, P71, P73, P183 P65-67, P72, P77-82, P183,	P73
	2-15 Conflicts of interest 2-16 Communication of critical concerns	P73 P43-46, P50-56, P80-82, P107	N/A P66
	2-17 Collective knowledge of the highest governance body	P47-49, P64-67, P72, P74	P73
	2-18 Evaluation of the performance of the highest governance body 2-19 Remuneration policies	P65, P76	N/A P66
	2-20 Process to determine remuneration 2-21 Annual total compensation ratio	P86-105 P90, P98-99	P66 N/A
	2-22 Statement on sustainable development strategy 2-23 Policy commitments	P12-20, P27-40, P74 P41-43, P56, P74	P19, P23 P60-61, P63, P65-66
	2-24 Embedding policy commitments 2-25 Processes to remediate negative impacts 2-26 Mechanisms for seeking advice and raising	P41-43, P44-46, P50, P56, P74, P78 P50-56, P41-43, P79-81, P107 P107, P74, P80-82	P60-61, P63, P65-66 P66 P66
	concerns 2-27 Compliance with laws and regulations	P56. P79	P72
	2-28 Membership associations 2-29 Approach to stakeholder engagement	N/A P44-46, P14, P23-24, P74	N/A P73
GRI 3: Material Topics 2021	2-30 Collective bargaining agreements 3-1 Process to determine material topics 3-2 List of material topics	N/A P13, P58-60, P66 P13, P15-20, P27-36	P10, P70, P79 P72 P72
GRI 201: Economic Performance	3-3 Management of material topics	P13, P15-20, P27-36 P66-67, P71-72, P50 P124-127,	P72 P72 P6, P79
2016	201-2 Financial implications and other risks and opportunities due to climate change	P182-192	P25
	201-3 Defined benefit plan obligations and other retirement plans	P119, P124, P135, P145-152	N/A
GRI 202: Market Presence 2016	201-4 Financial assistance received from government 202-1 Ratios of standard entry level wage by gender compared to local minimum wage	P136 P43, P86, P99,	N/A N/A
	202-2 Proportion of senior management hired from the local community	N/A	N/A
GRI 203: Indirect Economic Impacts 2016	203-1 Infrastructure investments and services supported		P34, P44-45, P51, P77
GRI 205: Anti-corruption 2016	203-2 Significant indirect economic impacts 205-1 Operations assessed for risks related to corruption	P13, P48-49, P53-54 P50-56	P63, P66 P63, P66
	205-2 Communication and training about anti- corruption policies and procedures	P41-43, P50, P56	P64-65, P79
	205-3 Confirmed incidents of corruption and actions taken	N/A	N/A
GRI 206: Anti-competitive Behavior 2016 GRI 207: Tax 2019	206-1 Legal actions for anti-competitive behavior, anti- trust. and monopoly practices	N/A P136. P143-144	N/A
	207-1 Approach to tax 207-2 Tax governance, control, and risk management 207-3 Stakeholder engagement and management of	P136, P143-144 P79, P82, P113, P113	N/A N/A N/A
	concerns related to tax 207-4 Country-by-country reporting	P144	N/A
GRI 301: Materials 2016	301-1 Materials used by weight or volume 301-2 Recycled input materials used	P158, P199, P40 P16, P18, P8	P39, P76-77 P7, P39-40, P76
GRI 302: Energy 2016	301-3 Reclaimed products and their packaging materials 302-1 Energy consumption within the organization 302-2 Energy consumption outside of the organization	P15, P196 P108-109 P108-109	P49-50, P76 P32, P75-76 N/A
	302-3 Energy intensity 302-4 Reduction of energy consumption	P108-109 P108-109. P16. P32. P40. P45. P55	P32, P34-35, P75 P32, P34-35
GRI 303: Water and Effluents 2018	302-5 Reductions in energy requirements of products and services 303-1 Interactions with water as a shared resource	P108-109, P40, P45, P55 P16, P188, P193	P34, P35
GRI 305: Emissions 2016	303-1 Interactions with water as a shared resource 303-2 Management of water discharge-related impacts 303-3 Water withdrawal	P16, P4-41, P55, P195 P16	P51-52 P44-45, P77
	303-4 Water discharge 303-5 Water consumption	PP55 P16	P46, P51, P77 P44, P46, P77
	305-1 Direct (Scope 1) GHG emissions 305-2 Energy indirect (Scope 2) GHG emissions	P108-109 P108-109	P26, P29, P75 P26, P29, P75-76
	305-3 Other indirect (Scope 3) GHG emissions 305-4 GHG emissions intensity 305-5 Reduction of GHG emissions	P108-109 P108-109 P108-109, P16, P32, P40, P45, P55	P26, P28, P30, P76 P27-28, P30, P76 P26, P28, P30
	305-6 Emissions of ozone-depleting substances (ODS) 305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and	N/A N/A	P76
GRI 306: Effluents and Waste 2016 GRI 306: Waste 2020	other significant air emissions 306-3 Significant spills	N/A	P76 N/A
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts 306-2 Management of significant waste-related impacts	P16, P40 P16, P40	P48-50 P47-50, P77-78
	306-3 Waste generated 306-4 Waste diverted from disposal	P16, P40 P16, P40	P47-50, P77-78 P47-50, P77-78
GRI 308: Supplier Environmental	306-5 Waste directed to disposal 308-1 New suppliers that were screened using	P16, P40 P41-43, P46, P190	P47-50, P77-78 P65
Assessment 2016	environmental criteria 308-2 Negative environmental impacts in the supply chain and actions taken	P163-164	P65
GRI 401: Employment 2016	401-1 New employee hires and employee turnover 401-2 Benefits provided to full-time employees that are	N/A P135-137, P141, P145-152, P162, P167	P55, P78
	not provided to temporary or part-time employees 401-3 Parental leave	N/A	N/A N/A
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	P41, P43, P56	P60-62, P78-79
	403-2 Hazard identification, risk assessment, and incident investigation 403-3 Occupational health services	P41, P43, P56	P60-62, P78-79 P60-62, P78-79
	403-3 Occupational health services 403-4 Worker participation, consultation, and communication on occupational health and safety	P41, P43, P56	P60-62, P78-79
	403-5 Worker training on occupational health and safety	P41, P43, P56	P60-62, P78-79
	403-6 Promotion of worker health 403-7 Prevention and mitigation of occupational health	P41, P43, P56 P41, P43, P56	P60-62, P78-79 P60-62, P78-79
	and safety impacts directly linked by business relationships 403-8 Workers covered by an occupational health and	P41, P43, P56	P60-62, P78-79
	safety management system 403-9 Work-related injuries	P41, P43, P56	P60-62, P78-79
GRI 404: Training and Education 2016	403-10 Work-related ill health 404-1 Average hours of training per year per employee	P41, P43, P56 P74, P44-46, P66	P60-62, P78-79 P60-62, P78-80
	404-2 Programs for upgrading employee skills and transition assistance programs	P24-P26, P46 N/A	P66-67
GRI 405: Diversity and Equal	404-3 Percentage of employees receiving regular performance and career development reviews 405-1 Diversity of governance bodies and employees	N/A P85, P24, P75	P66-67 P55-58, P79
Opportunity 2016	405-1 Diversity of governance bodies and employees 405-2 Ratio of basic salary and remuneration of women to men	P85, P24, P75 N/A	P55-58, P79 N/A
GRI 409: Forced or Compulsory	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	P41-42, P43, P54, P74	P65, P72
Labor 2016		P14, P17, P24-26, P28, P36, P46, P47	P49. P68. P70
	413-1 Operations with local community engagement, impact assessments, and development programs	P14, P17, P24-20, P20, P30, P40, P47	143,133,173